

# PATE ENGINEERS

August 18, 2009

Scott Edwards  
TurnKey Art Solutions  
Cypress Business Services  
11702 Chuckson  
Houston Texas 77065

RE: Exceptional Eye for Detail

Dear Scott:

I wanted to take this opportunity to send a quick note to 'thank you' for your wonderful client support over the years. We have been extremely happy with your attention to detail, customized service, on-site service and delivery and installation services.

You listen to your client, you provide creative and unique suggestions when necessary. Your final product (in our case photos large and small matted, glassed, framed) has not only met our expectations but many times has exceeded our expectations. Once our framed photos are placed on our walls – invariably compliments follow.

We have referred you in the past and will continue to do so in the future, as we have every confidence in your work and are certain that others will not be disappointed.

Thank you again.

Sincerely,



Lisa L. Ruth  
Director of Marketing  
Pate Engineers, Inc.